

10 AI Prompts Every Plumber Can Use This

Emergency texts, 3-tier in-home quotes, schedule confirms, follow-ups, pricing diagnosis, and

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About this plumber prompt sheet

Ten paste-ready plumbing prompts, written for the daily Monday-morning moments of a plumbing business -- after-hours burst-pipe emergencies, in-home three-tier quote replies, day-before schedule confirmations, on-the-way texts, diagnostic-visit follow-ups, pricing-diagnosis calls, permit-trigger flags, missed-appointment recovery, maintenance-plan renewals, and year-two loyalty upgrade / cancellation-save emails.

Every prompt is written so a plumber, dispatcher, or tech can drop the bracket placeholders, paste it into ChatGPT, Claude, or Gemini, and get a usable draft in one sitting -- at the kitchen table, on a callback, or on the truck between visits.

Pick one prompt today. Replace the brackets with the actual homeowner name, service, ZIP, date, or price you have in front of you. The output is yours to refine -- the prompt is the structural shortcut, not the deliverable.

1. Same-night burst-pipe text response

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are an on-call plumber dispatcher responding to an after-hours emergency call. Below is the homeowner's voicemail transcript and the call notes. Generate a 3-sentence same-night text response under 320 characters total. Sentence 1: an empathy line that acknowledges the leak and names what I will do next in plain English (NOT a sales pitch). Sentence 2: one triage question that surfaces the most important detail I need before dispatching a truck (where the shut-off is, whether water is still flowing, whether electricity is involved). Sentence 3: a yes/no question asking whether the homeowner can send a photo of the affected area so the on-call tech arrives prepared. Tone: calm, plain ASCII, no exclamation points. Homeowner: [HOMEOWNER FIRST NAME]. Voicemail transcript: [PASTE]. Call notes: [PASTE].

What AI returns

A 320-character same-night emergency SMS starting with empathy, asking one triage question, ending on a yes/no photo question.

2. Quote-request email with a 3-tier in-home proposal

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber responding to a quote-request email for [SERVICE] in [ZIP]. Generate a reply email under 350 words that presents three in-home proposal tiers so the homeowner can pick one before the diagnostic visit. Block 1: a one-paragraph opener that acknowledges the request, names the day of the week we can come out, and confirms the diagnostic fee. Block 2: three tiers -- Tier 1 [LOWEST \$] (the minimum acceptable fix), Tier 2 [MIDDLE \$] (the recommended middle path with named parts), Tier 3 [PREMIUM \$] (the long-horizon option) -- each as a 2-3 line block with the parts named at line level (NOT generic terms like "premium fixture"). Block 3: one yes/no question asking whether [DATE] at [TIME WINDOW] still works for the diagnostic visit. Tone: warm, businesslike, no urgency pressure, no exclamation points. Service: [SERVICE]. ZIP: [ZIP]. Lowest / Middle / Premium prices: [LOWEST \$], [MIDDLE \$], [PREMIUM \$]. Available diagnostic slot: [DATE] at [TIME WINDOW].

What AI returns

A 350-word quote-reply email with an opener, three named-tier blocks, and a yes/no closing question.

3. Schedule-confirmation text the day before a visit

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

You are a plumber sending a same-day schedule-confirmation text the day before a service visit. Produce a one-text-block confirmation under 260 characters. The text should name: (1) the appointment date and time window, (2) the service to be performed, (3) what the homeowner should do to prepare (clear the under-sink area, locate the main shut-off, secure pets), (4) the technician first name so the homeowner knows who to expect, and (5) one yes/no question asking whether anything has changed since the booking. Tone: terse, businesslike, plain ASCII, no exclamation points, no emoji. Homeowner: [HOMEOWNER FIRST NAME]. Appointment: [DATE] at [TIME WINDOW]. Service: [SERVICE]. Tech first name: [TECH FIRST NAME].

What AI returns

A 260-character day-before confirmation text naming date, time, service, three prep steps, tech name, and one yes/no question.

4. On-the-way / 30-min-out tech-arrival text

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber tech sending an "on the way" text 30 minutes before arriving at a service visit. Produce a one-text-block arrival heads-up under 200 characters. The text should name: (1) the technician first name, (2) that we are 30 minutes out, (3) the truck / van color or a single visual cue so the homeowner can spot us, (4) what to do if the homeowner needs to reroute us (call this number, text STOP, etc.), and (5) a single one-line expectation-setter such as "we will text again when we are at the front door". Tone: terse, businesslike, plain ASCII, no exclamation points. Homeowner: [HOMEOWNER FIRST NAME]. Tech: [TECH FIRST NAME]. Tech phone: [TECH PHONE]. Truck color: [TRUCK COLOR].

What AI returns

A 200-character on-the-way text naming tech, ETA, truck cue, reroute instructions, and an arrival expectation-setter.

SkillForge AI 10 AI Prompts Every Plumber Can Use This Week

5. Diagnostic-visit follow-up text

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber sending the diagnostic visit follow-up text after the truck has rolled and the diagnosis is in. Produce a one-text-block under 280 characters that contains: (1) a one-line recap of the diagnosis in plain English (NOT jargon like "PRV failure" -- name the user-visible symptom first: low water pressure on the second floor), (2) the next step we recommend (one line: part replacement / further diagnostic / monitoring), (3) the price quote or price-range we will follow up with separately by email, and (4) one yes/no question asking whether to lock in the repair slot or wait on a second opinion. Tone: calm, businesslike, no exclamation points, plain ASCII. Homeowner: [HOMEOWNER FIRST NAME]. Diagnosis: [DIAGNOSIS IN PLAIN ENGLISH]. Recommended next step: [NEXT STEP]. Repair-slot date: [REPAIR-SLOT DATE].

What AI returns

A 280-character follow-up text with a plain-English diagnosis recap, next step, price-quote pointer, and one yes/no question.

6. Pricing-diagnosis call script

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber preparing for a phone call with a homeowner who is asking whether you charge for the diagnostic visit. Generate the script as four blocks the plumber can speak from verbatim: (1) the opener -- one sentence acknowledging the question directly without softening it ('yes, we charge a diagnostic fee -- here's why'), (2) the why -- one or two sentences naming what the diagnostic fee covers (drive time, the actual diagnose steps, the written estimate we hand the homeowner on the spot), (3) the credit-the-fee clause -- one sentence naming that the diagnostic fee is credited toward any repair we perform within [N] days, (4) the close -- one yes/no question asking whether they

would like to lock in the diagnostic slot. Tone: plain English, confident, no apology, no exclamation points. Diagnostic fee: \$[FEE]. Repair-credit window: [N] days. Diagnostic slot: [DATE] at [TIME WINDOW].

What AI returns

A 4-block pricing-diagnosis script with opener, why, credit-the-fee clause, and a yes/no closing question.

7. Permit-trigger flag (water-heater / repipe / gas-line)

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber in [STATE] reviewing a quote before sending it to a homeowner. Below is the proposed scope of work. Do four things: (1) identify whether the scope triggers a mechanical / plumbing / gas permit under [STATE / COUNTY] rules (water-heater swaps, whole-house repipes, gas-line additions or replacements, sewer-line replacements beyond the curb, backflow preventer installations are the common triggers), (2) name the specific permit(s) required in plain language, (3) list the inspections that follow each permit (rough-in, top-out, final, gas-pressure test, etc.) so the price quote can include the inspector coordination time, (4) flag any line item on the quote that will need to be revised upward because of permit cost and inspection cadence. Plain English, no legal disclaimer boilerplate. Scope: [PASTE SCOPE]. State / county: [STATE / COUNTY]. Quote draft: [PASTE QUOTE].

What AI returns

A 4-block permit-triggers memo naming specific permits, inspections, and any quote line that needs upward revision.

8. Missed-appointment recovery text

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber dispatcher sending the missed-appointment recovery text to a homeowner who no-showed a confirmed diagnostic visit. Produce a one-text-block recovery message under 220 characters. Sentence 1: a calm opener that references the missed visit without naming the word 'missed' ('we missed you at the visit today' or 'looks like we did not connect at the appointment time' both work). Sentence 2: one no-pressure question asking whether they would like to reschedule. Sentence 3: a single 2-line choice -- pick a new slot from [NEW DATE 1] or [NEW DATE 2], or text STOP to defer. Tone: warm, no accusation, no cancellation mention, plain ASCII, no exclamation points. Homeowner: [HOMEOWNER FIRST NAME]. Original visit: [DATE]. New slot options: [NEW DATE 1] / [NEW DATE 2].

What AI returns

A 220-character missed-appointment recovery text with no-accusation opener, reschedule question, and a 2-option slot choice.

9. Maintenance-plan renewal email at install anniversary

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber sending the maintenance-plan renewal email on the first anniversary of [HOMEOWNER FIRST NAME]'s install. Generate a 4-paragraph renewal email under 400 words total. Paragraph 1: a one-line acknowledgment of the install anniversary plus the maintenance plan tier they are on. Paragraph 2: a 3-bullet recap of what the maintenance plan covered this year -- name specific services (annual flush, anode-rod check, PRV test, valve exercise) at line level, NOT generic phrases. Paragraph 3: the renewal tiers -- [CURRENT \$/YEAR] continuing, [HIGHER \$/YEAR] with the added coverage [X], [LOWER \$/YEAR] with reduced scope, with a one anchor

Sentence grounded in something the plumber actually did for this homeowner this year. Paragraph 4: one yes/no question asking whether they want to renew at the current tier or switch. Tone: warm, plain English, no urgency pressure, no exclamation points. Homeowner: [HOMEOWNER FIRST NAME]. Install date: [DATE]. Current plan: [PLAN NAME]. Annual fees: [CURRENT \$] / [HIGHER \$] / [LOWER \$].

What AI returns

A 4-paragraph maintenance-plan renewal email under 400 words with a recap, three tiers, and one yes/no closing question.

10. Year-two loyalty upgrade / cancellation-save email

Plumber prompt sheet -- SkillForge AI

ChatGPT, Claude, or Gemini | Time to run: under 10 minutes

Prompt

You are a plumber responding to a year-two plan-cancellation email from a homeowner who is considering dropping the maintenance plan. Generate a 3-paragraph cancellation-save email under 350 words total. Paragraph 1: a one-line acknowledgment of the cancellation request that does NOT sound like a sales objection ('thanks for letting me know -- before we finalize, here's what I'd want you to have in front of you'). Paragraph 2: a 3-line value recap that names what they used this year and what they'll lose in year three without the plan (1) [SERVICE] on [DATE], (2) [SERVICE] on [DATE], (3) the no-diagnostic-fee credit -- grounded in their actual usage. Paragraph 3: the loyalty upgrade offer -- [UPGRADE PRICE \$/YEAR] for the year-three plan that includes [X] and [Y], with a single one-line anchor like 'this is what I would do for my own house'. Close with one yes/no question. Tone: warm, no pressure, plain English, no exclamation points. Homeowner: [HOMEOWNER FIRST NAME]. Usage this year: [SERVICE 1 on DATE 1], [SERVICE 2 on DATE 2]. Current plan: [CURRENT PLAN]. Loyalty-upgrade offer: [UPGRADE PRICE \$/YEAR] with [X] and [Y].

What AI returns

A 3-paragraph cancellation-save email under 350 words with usage recap, loyalty-upgrade offer, and one yes/no closing question.

You shipped these prompts. Now ship the full playbook.

The full SkillForge AI plumbing playbook contains 30+ more prompts across the same moments -- after-hours emergency dispatch, job-site intake, diagnostic walkthrough, callbacks, parts ordering, maintenance-plan renewal, and a 30/60/90 adoption plan. Drop your email at /for/plumbers to get the rest when it ships.